

Discrimination is Against the Law

Ridgecrest Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ridgecrest Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ridgecrest Healthcare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Social Services Director.

If you believe that Ridgecrest Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Administrator, 16640 N. 38th Street, Phoenix, AZ 85032, Phone: (602) 482-6671, Fax: (602) 482-3541. You can file a grievance in person or by mail or fax. If you need help filing a grievance, the Social Services Director is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak any of the following languages; Spanish , Navajo, Chinese, Vietnamese, Arabic, Tagalog, Korean, French, German, Russian, Japanese, Persian (Farsi), Serbo-Croatian or Thai, language assistance services, free of charge, are available to you. Please contact the Social Services Director.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Por favor, póngase en contacto el Director de servicios sociales.

D77 baa ak0 n7n7zin: D77 saad bee y1n7[ti'go **Diné Bizaad**, saad bee 1k1'1n7da'1wo'd66', t'11 jiik'eh, 47 n1 h0l=, koj8' h0d77lnih Social Services Director.

注意：如果您使用中文，您可以免费获得语言协助服务。请联系社会服务主任。

Chú ý: Nếu bạn nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Hãy liên hệ với Giám đốc dịch vụ xã hội.

مدیر علی الاتصال یرجی. لك توفیر مجازا، اللغویة، الامساعدة وخدمات العربیة، ت تكلم ك نت إذا: ان ت باه الخدمات

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Paki bigay alam sa Direktor ng social services.

주의：한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. 사회 서비스 관리자에게 문의하십시오.

Attention: Si vous parlez français, les services d'assistance de langues, gratuitement, sont à votre disposition. S'il vous plaît communiquer avec le directeur des services sociaux.

Achtung: Wenn Sie Deutsch sprechen, stehen Ihnen Sprachunterstützung kostenlos zur Verfügung. Bitte wenden Sie sich an den Social Services Director.

Внимание: Если вы говорите России, переводческие услуги, бесплатно, доступны для вас. Пожалуйста, свяжитесь с директором социальных услуг.

注意：あなたが日本語を話す場合は、無償で言語支援サービスは、あなたにご利用いただけません。社会サービスディレクターにお問い合わせください。

خدمات ل ط فا. هس تند شما دس ترس در ك نند، می صد بت رایگان زبان، ك مك خدمات فارسی، شما اگر ت وجه ید. ك یرید ت ماس مدیر عامل اجتماعی

Pažnja: Ako govori hrvatski, usluge jezične pomoć, besplatno su dostupne za vas. Molimo kontaktirajte socijalne službe ravnatelja.

ความสนใจ: ถ้าคุณพูดภาษาไทย, บริการให้ความช่วยเหลือภาษาฟรีมีให้คุณ กรุณาติดต่อผู้อำนวยการบริการ